METHOD, SYSTEM, AND PROGRAM FOR
DIAGNOSING A COMPUTER IN A NETWORK SYSTEM

ABSTRACT

Disclosed is a method, system, and program for diagnosing a computer over a

5   network, such as the Internet. A program, such as an applet, is provided that executes

on the computer. The program causes the computer to download at least one object

from a server over the network. Performance data is determined with respect to

downloading the object from the server to the computer over the network in order to

diagnose performance problems with the computer. The determined performance

10   data is then transmitted to a diagnostic system over the network.